

## Freight Payment Options

***Freight Invoiced by Arrowhead*** - Arrowhead will include the freight charge to ship the product on the product invoice. The freight charge will include the base transportation charge, the freight recovery fee, and a handling fee. Other freight related charges could include, but are not limited to, one or more of the following:

- Address correction fees
- Accessorial fees of any kind
- COD fees
- Delivery area surcharge
- Delivery detention fees
- Duty and tax fees
- Fuel surcharges
- Inside delivery fees
- Lift gate service fees
- Oversize or heavy weight handling fees
- Residential delivery fees
- Return/refusal fees
- Rural ZIP code fees
- Security fees
- Signature confirmation fees

**Arrowhead reserves the right to invoice additional service/delivery charges, as applicable. Invoices for additional services will identify the applicable service(s) and the corresponding charge(s).**

***Freight charged directly to a freight account number*** - Arrowhead can have the carrier bill the freight charges directly to a freight account number. The freight account number will be stored on file for continuous use, or the customer may provide it at the time of order entry. This method is known as "third-party billing" and is contingent upon the customer signing Arrowhead's Third-Party Billing Agreement which can be obtained by contacting your sales team. This service is not available for COD orders.

***First party shipper*** - this is a program that is similar to third party billing explained above. The customer becomes the "shipper of record". Tracking, tracing, proof of delivery and claims processing are all the responsibility of the customer. The customer assumes all responsibility for the shipment when the package is tendered to the carrier. This option requires senior management approval at Arrowhead. Please contact your sales team for additional information.